



GOVT. OF INDIA
MINISTRY OF FINANCE
DEPARTMENT OF REVENUE
GOVT. OPUIM & ALKALOID WORKS

GHAZIPUR (U.P.)-233001

☎ 0548-2220237, 2221201, Fax- 2220601, GSTIN No.09AAAGG0195B1ZS,
E-mail: goawgzup@gmail.com, <http://goaf.gov.in>

F. No. 02/42/2025/PSC

Date: 11.10.2025

TENDER No: GOAW/GZP/053/2025-26

1. The Office of the General Manger, Government Opium and Alkaloid Works Ghazipur invites two bid online tenders for **Repairing of E-Trolley** from manufacturers/distributors or their accredited agents for of the under noted stores on basis strictly as per the specifications mentioned in Annexure 'A' to this Notice Inviting Tender.

SR NO.	Name of items	No.	Single bid/ Two Bid
1	Rectification the problem of E-trolley with repairing/new parts :- • Inspection: Conduct a detailed inspection of all electrical, mechanical, and control components. • Battery & Charging System: Check battery health, charging port, and wiring connections; replace defective parts if required. It required changing of wire. • Motor & Controller: Test the drive motor and controller for faults; ensure smooth and safe operation. • Braking & Steering Mechanism: Ensure the braking system and steering are functioning properly and safely. • Structural Check: Inspect frame, wheels, Tyers, repair/replacement. • Rectifying the problem of any damage or misalignment. • Any other fault as found during inspection. • Testing: After repairs, carry out a full operational test in presence of the concerned official. • Warranty / Cost Estimate: Mention if repairs fall under warranty; otherwise, submit a detailed cost estimate for approval before proceeding. ○ Completion Timeline: The repair work should be completed within 15 days from receipt of this direction.	2	Two Bid

2 . CRITICAL DATES OF TENDER

Sl. No.	Particulars	Date & Time
1	Publish Date & Time	11.10.2025 & 18:00 Hrs.
2	Sale / Document Download Start Date & Time	11.10.2025 & 18:00 Hrs.
3	Sale / Document Download End Date & Time	21.10.2025 & 18:00 Hrs.
4	Bid Submission Start Date & Time	11.10.2025 & 18:00 Hrs.
5	Bid Submission End Date & Time	21.10.2025 & 18:00 Hrs.
6	Bid Opening Date & Time	22.10.2025 & 18:00 Hrs.

3. Tender documents may be downloaded from Central Public Procurement Portal (CPPP) site **[http: //eprocure.gov.in/e-procures/app](http://eprocure.gov.in/e-procures/app)** as per the schedule given in time schedule for tender as above. Aspiring Bidders who have not enrolled/registered for e-procurement should enroll/register before participating through the website <http://eprocure.gov.in/eprocure/app>. The portal enrolment is free of cost. Bidders shall submit their quotation online on <http://eprocure.gov.in/eprocure/app> as per the tender document published. Bidders are requested to follow the instructions carefully as per the tender document and the instructions given in the above said website.
4. The tenders shall be submitted **online, in one part i.e. Financial Bid, along with all the tender documents**. The format of Financial Bid (BOQ) may be downloaded along with the tender documents . All the pages of the bid must be sequentially numbered and signed. Over writing, if any, has to be duly certified /attested by the bidder or his authorized signatory irrespective of nature of content of the documents before uploading. Bids submitted without copies of documents specified shall be summarily rejected. The offers submitted through any means other than uploading on the CPPP website <https://eprocure.gov.in/eprocure/app> shall not be considered .No correspondence will be entertained in this matter.
5. Interested parties are advised to visit CPPP

website <https://eprocure.gov.in/eprocure/app> regularly till closing date of submission of tender for any corrigendum/ addendum/ amendment.

6. In the event of any of the above-mentioned date being subsequently declared as a holiday/closed day for this office, the tenders will be opened on the next working day at the scheduled time without any further notice.
7. Interested parties may also download the tender from the official websites - www.goaf.gov.in & The bids, complete in all respects should be submitted exclusively through the Government e-procurement portal <https://eprocure.gov.in/eprocure/app> on or before **21.10.2025 & 18:00 Hrs.**
8. For any clarification Shri Pankaj Srivastav, Works Engineer, GOAW, Ghazipur may be contacted at the office or on telephone number or Mobile number given below:

Tel. No. 0548-2221201 (Office)

Mob. No. 9415281498.

Enclosures:

- (i) Annexure-A (Technical Specifications)
- (ii) Annexure-B (General Instructions & Terms and conditions)
- (iii) Annexure – C (Tender Acceptance Letter)
- (iv) Annexure – D (Special Instructions for e-submission of bids)
- (v) Annexure-E (Details of EMD to be deposited)
- (vi)** Annexure-F (Non -Blacklisting declaration)

ANNEXURE-A

TECHNICAL SPECIFICATIONS:

SR NO.	Name of items	No.	Single bid/ Two Bid
1	Rectification the problem of E-trolley with repairing/new parts :- • Inspection: Conduct a detailed inspection of all electrical, mechanical, and control components. • Battery & Charging System: Check battery health, charging port, and wiring connections; replace defective parts if required. It required changing of wire. • Motor & Controller: Test the drive motor and controller for faults; ensure smooth and safe operation. • Braking & Steering Mechanism: Ensure the braking system and steering are functioning properly and safely. • Structural Check: Inspect frame, wheels, Tyers, repair/replacement. • Rectifying the problem of any damage or misalignment. • Any other fault as found during inspection. • Testing: After repairs, carry out a full operational test in presence of the concerned official. • Warranty / Cost Estimate: Mention if repairs fall under warranty; otherwise, submit a detailed cost estimate for approval before proceeding. ○ Completion Timeline: The repair work should be completed within 15 days from receipt of this direction.	2	Two Bid

Works Engineer
Govt. Opium and Alkaloid works
Ghazipur (233001)

**Ministry of Finance, Dept. of Revenue, Govt. Opium &
Alkaloid Works, Ghazipur (U.P)**

TENDER No. : GOAW/GZP/053/2025-26

TENDER DOCUMENTS

GENERAL INFORMATION FOR THE TENDERERS

1. With reference to this office tender notice issued vide F.No. 02/42/2025/PSC dated 11.10.2025, sealed tenders are invited for **Repairing of E-Trolley** from established/ reputed manufacturers/distributors or their accredited agents as per specification enclosed with the Tender Documents.
2. Last date for uploading of tenders is up to **21.10.2025 & 18:00 Hrs.** Tenders uploaded after due date, time and not in prescribed tender document will not be considered. The tenders are to be submitted (Uploaded) in the prescribed Tender Documents, in respective covers.
3. Tenders uploaded up to prescribed time and date will be opened on **22.10.2025 & 18:00 Hrs.**
4. Financial Bid in the prescribed format as per BOQ shall be duly filled in and signed by the authorized signatory and uploaded online by the bidder along with the self-attested and stamped scanned copies of the following documents:-

Cover-I

- a. **Scanned Copy of the current and valid GST Registration Certificate.**
- b. **Tender Acceptance Letter in format given in Annexure-C.**
- c. **Scanned Copy of EMD/MSME Certificate. (As required for this work)**
- d. **Non blacklisting certificate as per annexure-F.**

Cover-II

- e. **The Financial Bid (as in BOQ) shall be dully filled in, digitally signed and uploaded online by the Bidder**
5. Financial bid should be submitted online through Central Public Procurement Portal e-tender system website <http://eprocure.gov.in/eprocure/app>. Off line Bids shall not be accepted.

Note:

1. Price Bid in BOQ Excel form.
2. Price bid format may be download from procurement site <https://eprocure.gov.in/eprocure/app/>
3. Tenderers should not modify the price bid.
4. In case the tenderer fails to submit any of the documents as stated above, financial bids of the bidder shall not be considered for opening and shall be rejected straight away without any further reference.

6. If it is noticed that the goods supplied do not conform to the specification of the order, GOAW, Ghazipur shall have the right to reject the materials in part or full. The supplier shall be liable to replace the rejected materials within the stipulated time. Till the replacement is done, the rejected materials shall be lying at the risk, cost and responsibility of the supplier.
7. A Self declaration on stamp paper shall be submitted duly notarized to the effect that the firm is not BLACK LISTED for Government transaction by any Department / PSU of Government of India.
8. The General Manager, Govt. Opium & Alkaloid Works, Ghazipur reserves the right to reject or accept any tender without assigning any reason.

Manager
Govt. Opium and Alkaloid works
Ghazipur (233001)

TERMS AND CONDITIONS

1. The basic price on F.O.R. (Free on Rail/Road) price and GST/other taxes should necessarily be indicated in the price bid. No any other charges shall be paid by this office.
2. The rates offered will remain valid till the completion of work. Conditional tenders shall not be accepted.
3. In the event of tender being accepted, the Work Order will be placed by the Competent Authority of Govt. Opium & Alkaloid Works, Ghazipur.
4. The successful tenderer to whom Work order is issued, shall have to furnish Security Deposit in the form of Account payee Demand Draft drawn in favor of Assistant Chief Accounts Officer, Govt. Opium and Alkaloid Works, Ghazipur/ Bank Guarantee/ Fixed Deposit Receipt from a commercial bank at the rate of 5 % of the total value of the order (L1 Bidder). Such Security deposit should remain valid for a period of sixty days after the successful completion of the supply.
5. In case of delay or failure to execute the Supply Order (s) against the contract, the General Manager, Govt. Opium & Alkaloid Works, Ghazipur without prejudice to any other right, under laws, shall have the option: -
 - a) To cancel the Work Order without any liability on G.O.A.W.
 - b) To blacklist and debar the company from making any future for completion of work to any Govt. Department / PSU of Govt. of India.
6. In case of exigencies, unforeseen circumstances, the Competent Authority of GOAW, Ghazipur reserves the right to cancel the supply order for whole or the balance quantity or part of it by way of notice without assigning any reason, what-so-ever.
7. Legal proceedings, if any, emanating from the Supply Order shall fall within the jurisdiction of the competent court of Ghazipur as the case may be.
8. The stores when received at the delivery place / destination shall be inspected for its quantity and quality.
9. No advance payment on any account shall be made for the supply. After inspection of the material supplied and, on the material, found satisfactory, payment shall be released by way of PFMS.
10. The work can be inspected at the premises of manufacturers / suppliers/ Service provider by the officers of this organization to ensure the quality of the material as per specification.
11. **Validity of Bids:** The Bids should remain valid for 90 days from the date of financial bid opening.
12. **Rejection of Bids:** Canvassing by the Bidder in any form, unsolicited letter and post-tender correction may invoke summary rejection. Conditional tenders will be rejected. Non-compliance of applicable General Information and Instruction will disqualify the Bid.
13. If any tenderer submits more than one technical and /or financial bid, the bid would be liable to be rejected out rightly.
14. Since the tenders are invited on annual rate contract basis therefore the items shall be supplied to this works as and when required basis till the completion of validity of Annual Rate Contract.
15. Canvassing for obtaining tender will be disqualified the bidder from tender process.
16. Successful bidder must ensure to make GST payment and file all the GST returns in time.

17. The firm shall inspect, repair, and restore the e-trolley to full operational condition as per the specifications and directions provided by the department. Details of installed new items must be informed to the office and old replaced items should be returned to the factory.
18. All spare parts and materials used shall be new, genuine, and of standard make, conforming to the original specifications or equivalent approved brand.
19. The repaired e-trolley shall carry a minimum warranty of 6 months from the date of completion of repair work.
20. The firm shall demonstrate the trolley's satisfactory performance after repair. Final acceptance will be made only after successful testing under load conditions.
21. The firm will be responsible for any damage, loss, or theft of the e-trolley or its parts during the repair period.
22. All electrical and mechanical repairs must comply with safety standards to prevent short-circuit, overheating, or operational hazards.
23. The work order may be cancelled at any stage if the firm fails to comply with the terms and conditions or shows unsatisfactory progress.
24. Any dispute arising out of this tender shall fall under the jurisdiction of General Manager (Sir) only.
- 25. The e-trolley will be available for inspection on 17th October at 11:00 AM at the GOAW Factory, Ghazipur. All bidders may physically examine the e-trolley and seek clarifications on-site. Bidders are requested to carry a valid ID proof for verification before inspection and inform us in advance of their intention to attend.**
26. The repair work must be completed within 15 days from the date of issue of work order. Any delay shall attract penalty as mentioned below
Penalty for Delay:
A penalty of 1% of the total work value per day (subject to a maximum of 10%) may be imposed for delay without valid justification or prior approval.

Manager
Govt. Opium and Alkaloid works
Ghazipur (233001)

TENDER ACCEPTANCE LETTER

To

The General Manager
Govt. Opium and Alkaloid
Works, Ghazipur (U.P)

Sir,

Subject: Acceptance of Terms & Conditions of tender for “**Repairing of E-Trolley**”

Tender Reference No: GOAW/GZP/053/2025-26

1. I/ We have downloaded / obtained the tender document(s) for the above-mentioned tender from the ~~website(s)~~ namely as per your advertisement, given in the above-mentioned website(s).
2. I / We hereby certify that I / we have read the entire terms and conditions of the tender documents (including all documents like annexure(s), schedule(s), etc., which form part of the tender document) and signed on all the pages of the terms & conditions. I / we shall abide by the terms / conditions / clauses contained therein.
3. The corrigendum(s), issued from time to time by your department too have also been taken into consideration, while submitting this acceptance letter.
4. I / We hereby unconditionally accept the tender conditions of above-mentioned tender document(s) / corrigendum(s) in its totality / entirety.
5. I / We do hereby declare that we have not been blacklisted/ debarred by any Govt. Department/Public sector undertaking.
6. I / We certify that all information furnished by me/ us/ our firm is true & correct and, in the event, that the information is found to be incorrect/untrue or found violated, then your department shall without giving any notice or reason thereof, shall summarily reject the Bid, without prejudice to any other rights or remedy.

Yours sincerely

Date:
Address:

Signature:
Name of the Authorized Signatory:
Designation:
Seal/Stamp:

**Ministry of Finance, Govt. Opium and Alkaloid
Works, Ghazipur (U.P.)
TENDER No:- GOAW/053/2025-26**

Instructions for Online Bid Submission

1. The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.
2. More information useful for submitting online bids on the CPP Portal may be obtained at <https://eprocure.gov.in/eprocure/app>

REGISTRATION

- a. Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link “**Online bidder Enrolment**” on the CPP Portal which is free of charge.
- b. As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- c. Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- d. Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / n-Code / e-Mudra etc.), with their profile.
- e. Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSCs to others which may lead to misuse.
- f. Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

- i. There is various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.
- ii. Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective ‘My Tenders’ folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
- iii. The bidder should make a note of the unique Tender ID assigned to each tender; in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

- a. Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- b. Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.

- c. Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- d. To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use “My Space” or “Other Important Documents” area available to them to upload such documents. These documents may be directly submitted from the “My Space” area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS

- i. Bidder should log into the site well in advance for bid submission so that they can upload the bid in time
i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- ii. The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- iii. The server time (which is displayed on the bidders’ dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
- iv. The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- v. Upon the successful and timely submission of bids (i.e. after Clicking “Freeze Bid Submission” in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
- vi. The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

- 1. Any enquiries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- 2. Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal helpdesk. The contact number for the helpdesk is 1800 2337315.

AMOUNT OF EMD TO BE DEPOSITED

Sr no.	Name of Items	Amount of EMD to be deposited in INR in favour of " Assistant Chief Account officer, GOAW , Ghazipur "
1	Repairing of E-Trolley	<u>4000/-</u>

Annexure “F”

Non- Blacklisting (On company’s letterhead)

Date:

To,

The General Manager
Govt. Opium and Alkaloid Works
Ghazipur, U.P.

Respected Sir/Madam,

I have carefully gone through the Terms & Conditions contained in the Document for tender **for Repairing of E-Trolley** I / We hereby declare that presently our Company/ firmis having unblemished record and is not declared ineligible for corrupt and fraudulent practices either indefinitely or for a particular period of time by any State/Central Government/PSU.

We further declare that presently our company/firm.....is not blacklisted and not declared ineligible for reasons other than corrupt and fraudulent practices by any State/Central Government/PSU on the date of Bid Submission. If this declaration is found to be incorrect then without prejudice to any other action that may be taken, my/our security may be forfeited in full and the tender if any to the extent accepted may be cancelled.

Yours faithfully,

(Signature, name and designation of the authorized signatory)

(Name and seal of the Bidder)